

Mary Pugsley MBE

Director, Hair@theAcademy



Whistle Blowing Policy

Written by Mary Pugsley MBE

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Hair@theAcademy is a company limited by guarantee, registered in England and Wales, number 9223155.

Registered office: 8 Feltrim Avenue Exeter Devon EX24RP UKPKN 10047420

1. Introduction Hair at the Academy aims to conduct its business at all times with the highest standards of integrity and honesty. We expect all those working at the Hair at the Academy to maintain the same standards in everything they do. All those who work with us are therefore strongly encouraged to report any perceived wrongdoing by the business or its employees, workers, contractors or agents that falls short of these principles. This policy is not contractual but sets out the approach that we will normally seek to use.

2. Aims of this policy This policy aims to assist us in the early detection of any inappropriate behaviour or practices within the Hair at the Academy and to provide a clear procedure for our employees and workers to report to us any wrongdoing at work which they believe has occurred or is likely to occur. We recognise that individuals may not always feel comfortable about discussing their concerns internally, especially if they believe that the organisation itself is responsible for the wrongdoing. The aim of this policy is to ensure that they feel confident and able to raise any reasonable concern about our business activities in the knowledge that it will be taken seriously, and that no action will be taken against them. Hair at the Academy considers that it is reasonable to expect employees to use this 'whistle-blowing' procedure rather than air their concerns outside of Hair at the Academy.

3. Scope of this policy This policy covers all employees and workers, including those on part-time and/ or fixed-term contracts, together with any casual workers or agency workers. It aims to protect those who make a 'protected disclosure' either during their employment (or duration of the contract/agreement in the case of workers) and also after this has ended, and also enables them to take action in respect of any victimisation. For a disclosure to be protected it must reasonably appear to the employee or worker that it is in the "public interest". The requirement that it should be brought in "good faith" no longer applies; however, individuals must still reasonably believe the disclosure to be true. The scope of this policy does not cover any potential breaches of an employee's employment contract: these should be raised under our grievance procedure. Nor is this policy intended to be used to question financial or business decisions taken by us, nor as a means of reconsidering any matters that have already been addressed under our bullying and harassment, grievance, disciplinary or other procedures. Such concerns should be raised through normal line management channels.

4. Responsibility for this procedure The overall responsibility for implementing and monitoring the effectiveness of this policy rests with the Governing Body. Managers and supervisors have a crucial role

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to play in encouraging employees and workers under their supervision to report any concerns they may have. Any employee or worker who has knowledge of, or reasonably suspects, any fraud, theft or other suspicious or unlawful act taking place within Hair at the Academy is required to report this to their manager, or to use the procedure set out below. All employees and workers, irrespective of their job or seniority, are required not to subject any other employee or worker to any detrimental treatment nor harass or bully such an individual on the basis that they have raised a concern under this policy. They are also required not to encourage others to do so, nor to tolerate such behaviour. Disciplinary action, including dismissal, may be taken against any employee found guilty of such behaviour. In addition, an employee or worker who has victimised a colleague may be personally liable for any such victimisation.

5. **Procedure** All of our employees and workers are encouraged to use the procedure set out below if they have a concern that any of the following have either occurred, are occurring, or are likely to occur:

- wrongdoing at work, including any criminal offence;
- a failure to comply with legal obligations or breach of any statutory Code of Practice (however, note that any complaint relating to an alleged breach of an employee's individual contract should be raised under our grievance procedure);
- a miscarriage of justice;
- a health and safety danger;
- an environmental risk; or
- a deliberate concealment of any of these. This list is not exhaustive but indicates the types of concerns that should be raised:
- misuse of assets (including stores, equipment, vehicles, buildings, computer hardware and software);
- failure to comply with appropriate professional standards;
- bribery, corruption or fraud including the receiving or giving of gifts or hospitality in breach of our procedures;
- falsifying records;
- failure to take reasonable steps to report and rectify any situation which is likely to give rise to a significant avoidable cost, or loss of income to the organisation, or would otherwise seriously prejudice Hair at the Academy
- abuse of authority;

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- using the power and authority of Hair at the Academy for any unauthorised or ulterior purpose;
- causing damage to the environment. The employee or worker does not have to be able to prove the allegations, but should have a reasonable and genuine belief that the information being disclosed is true: some allegations may prove to be unfounded, but we would prefer the issue or concern to be raised, rather than run the risk of not detecting a problem early on. Employees or workers must also strongly believe that the disclosure is in the public interest.

5.1 Informal If appropriate, the individual should informally discuss the matter with their Head of Department or line manager in the first instance. However, should they prefer (perhaps because their immediate manager is unavailable or indeed might be the cause of the concern), then another Head of Department or Hair at the Academy Officer may be approached.

5.2 Further Investigation If the matter requires further investigation, this will be carried out and the employee or worker will be informed of the outcome of the investigation and what action, if any, has been taken. Where such investigation involves outside agencies (e.g. police) this may cause some delay in the investigation. If the employee or worker remains unhappy about the speed or conduct of the investigation, or the way in which the matter has been resolved, they should refer the matter to the Finance & Estates Bursar or the Rector. Following further investigation of the complaint, the employee or worker will be informed of the result and what, if any, action has been taken.

5.3 Confidentiality Where requested, we will respect (so far as we can legally) the confidentiality of any whistleblowing complaint received, but we cannot guarantee that the investigation process will not result in colleagues speculating on the identity of the whistleblower. It must be appreciated that it will be easier to follow up and to verify complaints if the employee or worker is prepared to give their name, and unsupported anonymous complaints and allegations are much less powerful and therefore will be treated with caution.

5.4 Reporting to external bodies The Hair at the Academy recognises there may be matters that cannot be dealt with internally and external authorities, such as the police, the Health and Safety Executive or external auditors, will need to become involved. Where this is necessary, we reserve the right to make such a referral without the worker's consent. Employees or workers may also make a disclosure to certain external regulators prescribed by the Secretary of State (for more information see www.direct.gov.uk), or – if they consider that it has an interest in the matter and/ or if they believe that disclosure within the organisation is inappropriate or has been unsuccessful - to Public Concern at Work (www.pcaw.org.uk), which is the leading authority on matters of public interest whistleblowing

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6. Protection from suffering detriment The Hair at the Academy undertakes that no employee or worker who makes a bona fide report under this procedure will be subjected to any detriment as a result, and the Hair at the Academy will not condone any form of victimisation, bullying or other detrimental treatment (e.g. by co-workers) of a member of staff who has raised a concern under the remit of this policy. If any employee or worker feels that they are being subjected to detriment treatment, bullying or harassment by any person within the business (including their colleagues and coworkers) as a result of their decision to invoke this procedure, they must inform the Finance & Estates Bursar or the Rector immediately. Appropriate action will be taken to protect them from any reprisals. Any victimisation, bullying or detrimental treatment will be considered under Hair at the Academy's disciplinary policy, and may result in formal disciplinary sanctions being taken against the perpetrator(s). The perpetrator(s) may also be subject to separate civil proceedings, under UK law. However, if it should become clear that the procedure has not been invoked in good faith, for example for malicious reasons or to pursue a personal grudge against another worker, this will constitute misconduct and will be dealt with through our disciplinary procedure.

7. Ex-employees and workers Any protected disclosures made by ex-employees or workers after the termination of their employment/contract should also be dealt with under this procedure. In such cases, we would normally ask that the employee/worker sets out the details of their concerns in writing and we will then respond in writing having undertaken such investigations as we deem to be appropriate.

8. Monitoring and review of this policy The Director of Hair at the Academy has overall responsibility for implementing and monitoring this policy, which will be reviewed on a regular basis following its implementation and may be changed from time to time.

Any queries or comments about this policy should be addressed to the Director

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